

1. What should you do when you need help?

●Hello Corner (Counseling Service for Non-Japanese Residents)

- When:Every Monday
- Hours:9:00 a.m. -16:00 p.m.
- Where: 1F of City Hall Annex #3
- Tel:048-775-5111

※Reservations are required by phone.

- Please click here to visit the XX City website 

[外国人市民のための相談窓口ハローコーナー Counseling Services for Non-Japanese Residents "Hello Corner" - 上尾市 Web サイト \(ageo.lg.jp\)](http://ageo.lg.jp)

●Fire

- Tel. 119 (You can call 119 from a cell phone as well)

- What to tell them when you call

- ◆ Location of the fire and nearby landmarks
- ◆ What is on fire
- ◆ If anyone has failed to escape or is injured

※Say "Kaji-da (Fire)!" in a loud voice to inform your neighbors and ask for their cooperation.

●Emergency ※

- Tel.119 (You can call 119 from a cell-phone as well)

- What to tell them when you call

- ◆ Address and nearby landmarks
- ◆ Conditions of injury and illness
- ◆ Your name and phone number

●In the event or an accident ※

- Tel.110 (You can call 110 from a cell-phone as well)

※Interpretation services are also available.


●If you feel sick at night

- ・When: Mondays~Fridays ※Excluding national holidays
- ・Reception hours: 8:00 p.m.-9:30 p.m.
- ・Where: Heijitsu Yakan and Kyujitsu Kyukan Shinryojo(Weekday / Evening Emergency Clinic)
- ・Adress: 3F of Higashi Hoken Center / East Public Health Center, Midorigaoka
2-1-27
- ・Tel. 048-774-2661
- ・Services: Pediatrics and internal medicine

●When you are sick on holiday

- ・Open days: Sundays, national holidays & Year-end and New Year holidays
- ・Reception hours: 9:00 ~ 11:30 a.m. 1:00 ~ 3:30 p.m.
- ・Where: Heijitsu Yakan and Kyujitsu Kyukan Shinryojo(Weekday / Evening Emergency Clinic)
- ・Adress: 3F of Higashi Hoken Center / East Public Health Center, Midorigaoka
2-1-27
- ・Tel. 048-774-2661
- ・Services: Internal medicine, pediatrics and surgery

●When you want to study Japanese

- ・Please email me at office@aga-world.com
 - ・For more information, click here 
- [日本語教室\(Japanese Lessons\) - 上尾市 Web サイト](#)

●Information from Ageo City

- ・Click here for Hello Corner News 
- ・[Hello Corner/Hello Corner News \(English\) - 上尾市 Web サイト](#)
- ・[你好窗口/你好消息\(中文\) - 上尾市 Web サイト](#)
- ・[Hello Corner/Bản tin Hello corner \(Tiếng Việt\) - 上尾市 Web サイト](#)
- ・[Hello Corner/Hello Corner News \(Español\) - 上尾市 Web サイト](#)
- ・[Hello Corner/Hello Corner News \(Português\) - 上尾市 Web サイト](#)